

Dear candidate,

Thank you for showing an interest in our game changing roles for Enfield, our residents and our staff.

So, how can I convince you to click through and explore if one of these jobs might be for you?

Rather than loads of management speak I thought I'd explain why I like working at Enfield, since I joined about 18 months ago and also explain why these roles are important to me personally and to Enfield.

There a few things that make Enfield at Director level, in particular, a special place to work that I have seen and experienced. Firstly, the senior management team is pretty amazing - supportive and kind, collaborative, with a no blame culture (as we don't get things right all of the time) and also not afraid of healthy challenge. This is a really important culture because we are all under significant work pressure and we need each other to work together effectively. Secondly, it is very exciting and energising here, we have huge regeneration plans such as Meridian Water (which recently gained £156m funding) with a new attractive train station and strategies in progress to impact on some of our key issues in the borough such as poverty and homelessness.

These particular roles are important to me because, right now, I don't think we are delivering the best we can do in both the customer experience and digital teams. I look around the private sector organisations and wonder why we cannot take the best of everything we see and bring it to Enfield. We have some great managers working here at Enfield with ideas, but we need two strong, dynamic leaders to help us to move forward at pace. Individuals that truly immerse themselves and understand what it means to be an Enfield resident or a customer of the DDaT team – which then impacts on how they deliver. We're looking for a Leader that is an expert in their field, inspiring and able to deliver.

If you think you could make an impact in Enfield in these roles, please come and tell us how YOU would change residents' and colleagues' stories of their experiences with Enfield.

Fay Hammond Executive Director of Resources (Acting) Enfield Council

